



DLW PLUMBING & HEATING



YOUR LOCAL PLUMBING & HEATING EXPERTS



**SCAN
QR CODE**

www.dlwheating.co.uk

**CALL
US**

07841 527301

**EMAIL
US**

info@dlwheating.co.uk

**OUR
LOCATION**

Blackburn, BB2 4FB

WHY CHOOSE DLW?

DLW Plumbing & Heating is a family-owned business proud to support the local community in Blackburn, Bolton, and the surrounding areas.

Throughout the business, we are passionate about delivering an exceptional customer experience every time. We promise the highest standards for our products and service, which is why many customers refer us to their friends, family, and work colleagues.



CUSTOMER REVIEWS

BOILER FAULT

Highly Recommend

The work is always carried out to the highest standard and Dave and his team are always available at the shortest notice should problems arise. We would highly recommend to anybody.



Dave Whit

HEATING SYSTEM

First Class Job

Dave and his team replaced our heating system, it was a first class job, I am very pleased with the work and I would highly recommend him.



Ian Greenhalgh

BOILER INSTALLATION

Professional & Trustworthy

If you're looking for a reliable, professional, and trustworthy company to install your new boiler, look no further than DLW Plumbing & Heating Ltd. Dave and his team are the real deal, and I wouldn't hesitate to recommend them to anyone.



Matthew Southworth



Scan the QR code to read more of our previous reviews.



CUSTOMER FOCUSED

Across DLW Plumbing & Heating, we collectively embrace a customer-centric approach to providing our services and products.

We are dedicated to fostering a customer-centric culture that sets our plumbing and heating services apart. Satisfied customers are the cornerstone of successful businesses.

We believe in offering exceptional service from start to finish, and you can read our previous customer reviews on Google. In addition, as your local Vaillant advance installer, we can provide you with some exclusives, which include an extended guarantee of up to 10 years on your new energy-efficient boiler.

Our team is adept at providing benchmark heating solutions, prioritising comfort and safety. Your satisfaction is our top priority, and we take great pride in ensuring that your experience with us is smooth and stress-free.



OUR APPROACH

We believe in an open and transparent approach with all our customers, as we know that this is key to developing trust and confidence.



- **Bespoke Consultations:** Our commitment to outstanding customer service begins with bespoke consultations. We take the time to understand your and your family's needs, providing tailored solutions that align with your budget and preferences. This ensures you receive the most appropriate and cost-effective services for your requirements.
- **Proactive Communication:** Our customer-centric approach involves proactive communication throughout the service process. From confirming appointments to providing progress updates, we inform you at every stage. You'll always be aware of the status of your project, reinforcing our dedication to transparency and dependability.
- **Satisfaction Assurance:** We go the extra mile to assure your satisfaction. If, for any reason, you're not entirely satisfied with our services, we will work diligently to put things right. Your peace of mind is our top priority, and our commitment to delivering exceptional customer service extends well beyond completing the job.

OUR PRODUCT FOCUS

At DLW Plumbing & Heating, we trust **Vaillant** for its 150+ years of innovation, quality, and sustainability. Their energy-efficient boilers deliver exceptional performance, reduce energy consumption, and promote eco-friendly living, making them perfect for modern, reliable home heating.



Vaillant ecoTEC Plus

The ecoTEC Plus is Vaillant's crown jewel in the combi boiler realm. Its output options are 26kW, 32kW, and 40kW.

- Outstanding ERP efficiency rating of A.
- A swift 5-second hot water delivery system.
- An internally-fitted filling loop maximising space.
- Aesthetically pleasing with a minimalist design.
- Compatible with smart thermostats like Google Nest and Hive.



Vaillant ecoFIT Pure

The ecoFIT Pure emerges as an optimal choice for those with space constraints. Its output options are 25kW, 30kW, and 35kW.

- Extremely compact, seamlessly fitting inside kitchen cupboards.
- Quiet Mark approved, ensuring peaceful operation.
- User-friendly LED display interface.



Vaillant ecoTEC Pro

The Vaillant ecoTEC Pro 24, 28, and 30kW combination boilers offer a compact, efficient, and reliable heating solution, ideal for small to medium-sized homes.

- Energy Efficiency: Up to 89.5% efficient, helping cut energy bills and reduce emissions.
- aquaCOMFORT System: Provides fast, consistent hot water while reducing waste.

BOILER TYPES

Our team of experienced heating experts will help you choose the right boiler and accessories for your home and budget.

We supply and install a boilers from the UK's leading boiler manufacturer Vaillant. .



COMBI BOILERS

Provide heating and hot water from a single unit.

- ✓ Hot water on demand
- ✓ Compact designs
- ✓ Energy efficient



SYSTEM BOILERS

System boilers require a separate hot water tank.

- ✓ Sealed system
- ✓ No loft tank required
- ✓ For larger homes
- ✓ Energy efficient



REGULAR BOILERS

Suitable for larger homes with multiple bathrooms.

- ✓ Easy to maintain
- ✓ Large storage capacity
- ✓ Requires tank in loft
- ✓ Energy efficient

10



UPTO A 10-YEAR GUARANTEE*

We're a Vaillant advance installer.

A Vaillant Advance installer is a heating professional who has met the high standards set by Vaillant for quality and expertise in installing Vaillant heating systems.

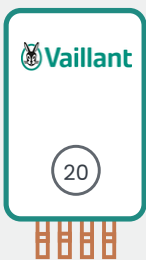
*Guarantee subject to boiler and filter model

BOILER INSTALLATIONS

We believe in offering an exceptional customer experience during your new boiler installation, so we have detailed below what you can expect:

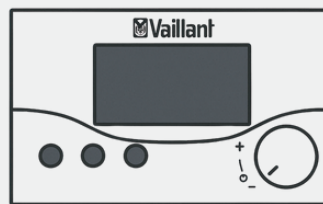
- ✓ We're looking forward to arriving at your home at 8 a.m.
- ✓ We will take every precaution to cover all carpets and surfaces throughout your home while we work
- ✓ We will need access to the boiler, gas meter, cylinder and stop-cock. Please keep any furniture and belongings away from the working areas safe.
- ✓ The water mains will be turned off during your installation; this will limit the use of the WC to just one flush, and it's worth putting some water in the fridge in case you need it.
- ✓ Once the installation is complete, we will discuss how to use your new boiler and controls and ensure you are satisfied.
- ✓ We will clean up behind ourselves and remove any debris and elements of your existing system, leaving your home just as tidy as we found it.
- ✓ Your new boiler will be registered with Gas Safe / Oftec and the manufacturer, and soon after, you will receive the compliance and guarantee certificates.

1



CHOOSE YOUR BOILER

2



CHOOSE YOUR CONTROL

3



CHOOSE FLUSHING OPTION

AFTER CARE

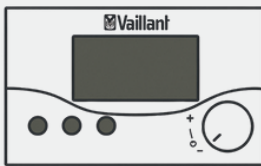
A week after your new boiler has been installed, we will send you an email to check in and ensure you're still as over the moon with your installation as we are. We will then send you a reminder for your first year's service, where we look forward to seeing you again.

HEATING CONTROLS

Control your heating with your smart device. We offer a choice of smart controls from leading manufacturers to pair with your new boiler.

Our fully trained engineers can install various smart heating and traditional heating controls. We also offer mechanical timers for those wanting a simpler way to control their heating.

VR 80 room/zone control



The Vaillant VR 80 Room Zone Control is designed to work with the Vaillant VRC 700 system, allowing individual room temperature adjustment for multi-zone heating setups.

Google Nest



Google Nest heating controls enable smart thermostat management for energy efficiency and convenience.

sensioHOME Heating Control



The Vaillant sensioHOME is a smart, wired control that offers intuitive heating and hot water scheduling, helping to improve energy efficiency and comfort in the home.

Hive



Hive heating controls provide homeowners with a smart thermostat solution to efficiently regulate and automate their home's temperature.



FULL CONTROL

Smart controls allow you to manage your heating from your smart devices.

By adapting to your schedule and learning your routine, you can save money on your energy bills by never heating an empty home.

FLUSHING OPTIONS

We offer 3 different types of flushing to keep your system clean and running smoothly.



MINIMUM REQUIREMENT



CHEMICAL FLUSH

Gently removes debris and residue by circulating chemicals around your central heating system.



RECOMMENDED



MAGNA CLEANSE

Cleans your entire system of unwanted materials with the help of a magnetic filter.



RECOMMENDED



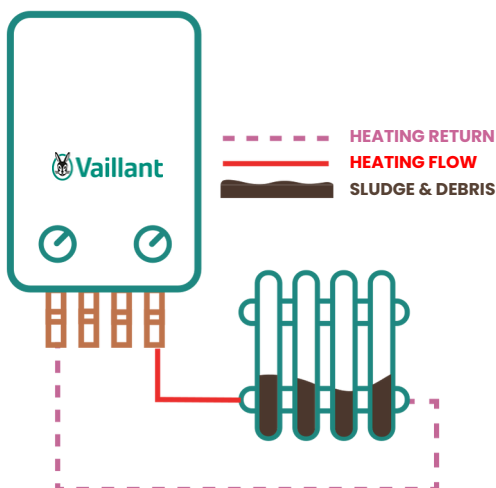
POWERFLUSH

Thoroughly cleans your entire system of unwanted materials to protect your boiler and pipes.

MAGNETIC BOILER FILTER

Protect your system, increase the life span of your boiler and keep your warranty valid with a magnetic filter. Without a filter, debris and sludge build up, putting your boiler at risk of a breakdown. Magnetic boiler filters attract corroded metals so your system can run efficiently.

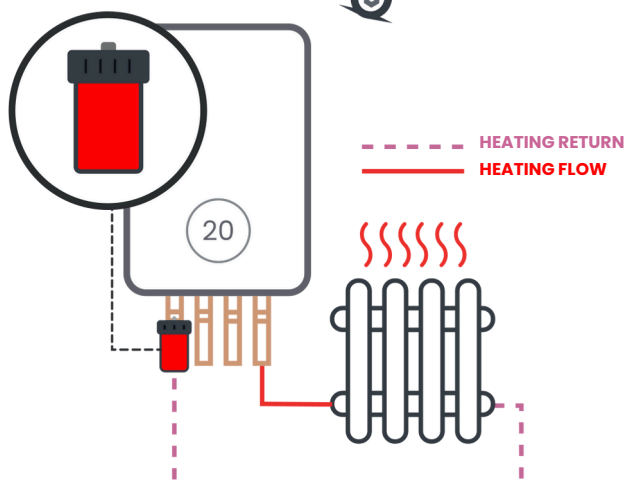
WITHOUT A FILTER



WITH A FILTER



FITTED AS STANDARD



INSTALLATION PROCESS

We understand that upgrading your heating can be daunting, so our dedicated and friendly team will make your new boiler installation process as hassle-free as possible.

1



QUOTE

Following your survey we will send a quote for a boiler suitable for your property.

2



BOOK A DATE

Schedule a boiler installation date which is convenient for you.

3



DEPOSIT

Your deposit invoice for your new boiler will be issued.

4



INSTALLATION

Our engineers will arrive to fit your new boiler on your chosen date.

5



PAYMENT

Final payment is on completion of installation by card, bank transfer or payment option*.

WAYS TO PAY

We understand that upgrading your heating can be daunting, so our dedicated and friendly team will make your new boiler installation process as hassle-free as possible.



PAYMENT OPTIONS*



BANK TRANSFER



DEBIT CARD

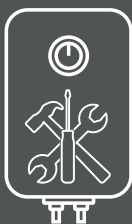


CASH

OUR OTHER SERVICES

We offer a full range of services in addition to our residential boiler installation work. We're proud to support homeowners across Blackburn, Bolton and the surrounding areas.

Services



Boiler Servicing



Repairs & Breakdowns



Landlord Gas Safety



Heating Upgrades



Boiler Care Plans



General Plumbing

Our Expertise

As a Vaillant Advance Installer, we're recognised for our expert knowledge and high standards in fitting Vaillant heating systems. Homeowners and businesses can trust us to deliver reliable, energy-efficient installations backed by extended guarantees and priority support.

Whether it's a new boiler or a full heating system, choosing a Vaillant Advance Installer ensures quality workmanship and peace of mind from a leading boiler brand you can trust.



BOILER CARE PLANS

As homeowners, we tend not to think about the importance of our heating system until a problem occurs.

Here at **DLW Plumbing & Heating**, our plans start from as little as £15.00 per month. We wanted to outline several reasons why you should be considering a care plan for your home:



**ANNUAL
BOILER
SERVICE**



**BOILER
HEALTH
CHECK**



**PRIORITY
CALL
OUT***



**ACCREDITED
& REGISTERED
INSTALLERS**

Boiler care plans from DLW Plumbing & Heating are an affordable way to spread the cost of boiler maintenance and servicing throughout the year and help you avoid the unexpected costs of a boiler breakdown. Your boiler will be serviced by an engineer familiar with its workings, and you won't have to wait weeks for an appointment.

The Benefits

Boilers can be expensive to repair, and repairs can happen at any time. For example, costs can vary for a boiler repair, and you can expect to pay around £150 for a minor repair, up to £1000 for a more severe problem, such as replacing the heat exchanger.

Peace of mind - with your monthly care plan amount, you are "buying" yourself the peace of mind that comes from knowing you are covered in the event of a future problem.

Keep your boiler operational and safe - all our plans include an annual boiler service, which will help ensure that your boiler remains operational throughout the year, which in most cases is the manufacturer's requirement to honour the guarantee period. It will also help to keep your family or business safe by having regular checkups.

PLANS		YOUR CARE PLAN FEATURES								
Care Plan	Residential Gas Per Month	No Excess	Boiler Service	Boiler Health Check	Remote Support	Priority Call Out*	Boiler & Control	Central Heating	Loyalty Discount	Plumbing
Bronze	£15.00 + vat	✓	✓	✓	✓	✓	✗	✗	5%	✗
Silver	£25.50 + vat	✓	✓	✓	✓	✓	✓	✗	5%	✗
Gold	£35.00 + vat	✓	✓	✓	✓	✓	✓	✓	10%	✓

*Chargable



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